

Australian Child Restraint Resource Initiative

ABN: 73 005 070 655



Child Restraint Training: (Program 'F')

Prepared by Delcon Pty Ltd trading as
Australian Child restraint Resource Initiative (ACRI)
Factory 9 / 9 Mirra Court. Bundoora. Victoria 3083. Ph: (03) 9467 9496

ACRI Training program 'F' is for workplace exposures of:

- **Car rental, Hire or touring and charter businesses.** (NB: This is not the course if you wish to provide child restraint installation services for pay. It's designed to cover)
 - **For assistance to clients in choosing an appropriate child restraint solutions.**
 - **Assist with satisfying client concerns over their child passenger safety in your vehicle:**
 - **Ongoing Child restraint management issues discussed.**

As a national member organisation **ACRI** is dedicated to helping all workplaces operate legally and safely in respect to child restraint exposures. Our members include product retailers, automotive industries, professional restraint service providers and child carers. We've decades of experience and knowledge in this field, providing training and support for service providers across Australia.

Child restraints are generally quite simple in principle, but in service provision environments they bring a variety of industry specific challenges. There are also many myths and misperceptions concerning child restraints and their use across our community. One example is that *'there is a correct way to install a child restraint, teach it to me'*. There are many ways to get child transit safety correct and many more to getting it wrong. Client perceptions drive our training approaches.

Course title:	'Child restraints for Car Hire or Rental industries'
Course description:	This 9 unit certificate course is directed at groups that are implicated with child restraints by association. The car rental environment is exposed to child restraints and their integration to the automobile that's periphery or an adjunct to the core service that the business is providing. Generally the child restraint exposure involved is one of managing the workplace practices and associated risks the restraint product brings to the business.
Delivery format/s:	Online interface or Group face to face delivery. (NB: Face to face delivery is dependant on enrolment numbers and geographical location)
1 & 2. Introduction and risk perception topics. Overview participants understanding of travel and collision dynamics and other basic preliminary understanding to be expanded on in subsequent elements.	Assessments 1.1 - 1.5 / 2.1 – 2.8 Why the need for Child restraints is explored, Dynamic collision awareness in our communities is examined through case histories and multi media presentations. Anecdotal examples to assist user understandings are demonstrated. This highlights the need for effective communication techniques. Discuss the training resource manual and referencing

<p>3, 4 & 5 Passenger and road rule considerations concerning Child restraints. Choose and configure automotive child restraints systems correctly.</p>	<p>Assessments 3.1 - 3.6 / 4.1 - 4.5 / 5.1 - 5.11:</p> <p>Road rules, Child restraint types and modes are identified and features and benefits described. Appropriate restraint systems are selected based on their size limitations, application limitations of the restraint and limitations of the vehicle.</p> <p>OHS requirements, including personal safety needs are observed throughout the work. Referencing car hire / rental client expectations and specific environment.</p> <p>Chassis mechanism adjustments are identified to provide correct mode in accordance with manufacturer's instructions. Angular aspect of rearward facing restraints is discussed in view of being managed appropriately suitable to the child requirements.</p> <p>Twisted and incorrectly routed harnesses are corrected.</p>
<p>6, 7, 8 & 9 Vehicle requirements and correct installation of automotive child restraints systems, equipment and overview. Client satisfaction and documentations.</p>	<p>Assessments 6.1 - 6.5 / 7.1 - 7.8 / 8.1 - 8.4 / 9.1 – 9.14</p> <p>Anchor format and location accessed and identified correctly. Installed child restraint systems are self assessed using the instructional check lists with opportunities provided for improved customer relation understandings.</p> <p>Car hire / rental Client requests and issues are acknowledged and handled appropriately. Daily restraint safety responsibilities to be enhanced via follow up information, check list / review.</p> <p>Maintenance items discussed.</p> <p>Equipment and service details are documented clearly and accurately in accordance with the enterprise's requirements</p> <p>Final assessment overview of entire program</p>
<p>Access, Fees & Duration.</p>	<p>Online training access for 1 enrollee is granted through initial membership registration by joining the appropriate membership level at www.acri.com.au/Membership.aspx or call 1300 472 672 to arrange.</p> <p>(Check website for current Fee) Member rates available for additional enrollees. (Estimate time duration is based on 3 hour face to face session)</p> <p>Group face to face sessions (3 hour duration - Max 6 per session) (Check website for current Fee. NB: Geographical/Attendee limited. POA) Please apply by email to info@acri.com.au quoting numbers and location.</p>